

4190 E Palm Canyon Drive | Palm Springs, CA 92264 | USA  
Phone: (760) 324-3422 | Fax: (760) 324-8162  
www.vioresorts.com



## Amenities and Activities

Some amenities and activities are seasonal.

## Resort

Activities On-site (Call the resort for weekly schedule)  
Amazon Fire Stick (Fee)  
Basketball Court  
Bicycles (2 per unit)  
BBQs  
Clubhouse  
Fitness Center  
Hot Tubs (Outdoor – Non-Smoking)  
Pools (Outdoor – Non-Smoking)  
Tennis Courts (Outdoor – Non-Smoking)  
Wi-Fi (Free)

## Local

Casinos  
Golf Courses  
Grocery Stores  
Hiking  
Movie Theaters  
Museum  
Restaurants  
State/National Parks  
Zoo

## Know Before You Go

Before you leave on vacation check the 'Know Before You Go' and 'What's Your Fun' pages, on the VI website, for the most up-to-date information and fellow travelers' recommendations specific to this resort.

## Occupancy

Studio: 2-Person Limit  
1 Bedroom: 4-Person Limit  
2 Bedroom: 6-Person Limit

## Reminders

- Occupancy limits apply to all ages, including infants. A fine will be assessed for non-compliance.
- Units are randomly assigned by computer on the morning of your arrival. No specific request can be taken.
- Mid-stay cleans only occur for stays of nine nights or more. Additional maid service will be charged at current rates.
- Parking is available during your stay. Large vehicles, trailers and motorhomes are not permitted on property.
- Smoking and use of tobacco or cannabis products, including electronic-cigarettes or vaping, is prohibited in all VI condos as well as on the lanais, decks and balconies. Where available, a designated outdoor smoking area will be provided. A fine will be assessed for non-compliance.
- Pets are not allowed at VI Resorts. A fine will be assessed for non-compliance.

## Check Your Confirmation

Please double-check your confirmation to verify arrival date, length of stay, resort, bedroom size and unit occupancy.

## Check-in Information

**Online check-in is available within 24 hours of your scheduled arrival.**

Log in to [www.vioresorts.com](http://www.vioresorts.com) and click on "Check My Reservations".

**Check-in Location:** The check-in office is located in the lobby of the resort.

**Office Hours:**  
24 hours a day/7 days a week

**Check-in Time:** 4:00 p.m.

**Check-out Time:** 11:00 a.m.

**After Hours:** If you check-in after 11pm, arrivals will receive their keys and "Welcome" information from a security guard at the front desk.

**Deposit:** A \$50.00 credit card authorization is required at check-in for all Owners and Guests, or \$150.00 in cash.

# Unit Information

## Studio

Queen wall bed, ¾ bath (shower only), patio or balcony, garage or carport.

## Studio EZ

King bed, ¾ bath with a roll-in shower, patio, garage (shared with another unit).

## One Bedroom\*

King bed, queen wall bed, ¾ bath (shower only), patio or balcony, garage or carport.

## One Bedroom EZ

King bed, queen wall bed, ¾ bath with a roll-in shower, patio, garage (shared with another unit).

## Two Bedroom\*


King bed, queen bed, queen wall bed, 1 full bath and ¾ bath (shower only), patio or balcony, 1-car garage.

## Two Bedroom Deluxe, Den, EZ\*

King bed, queen bed, queen sleeper sofa or a queen wall bed, 1 full bath and ¾ bath (shower only), patio, 2-car garage.

# Unit Amenities

All units are equipped with a full kitchen, TV, Wi-Fi (limited), hairdryers, a safe (free), washer/dryer, iron and ironing board, air conditioning, and 2 bicycles (helmets NOT provided). Shampoo and conditioner are not provided at the resort (in compliance with VI policy). Such small travel toiletries can be purchased at the front desk.

 **\*Unit Access:** All EZ, two-bedroom Deluxe and Den units are located on the ground floor. The studios, one-bedrooms and two-bedrooms that are not on the ground floor are accessed by 16 exterior stairs and NO elevators.

# Driving Directions

## Location

The 27-acre Oasis Resort is a gated community located on the corner of East Palm Canyon Drive and Cherokee Way, at the southeastern end of Palm Springs.

## From Airport

- Take El Cielo south out of the airport.
- Turn left (east) and follow Ramón Road for about a mile.
- At Gene Autry Trail turn right and head south for about 1½ miles.
- Turn right (west) onto East Palm Canyon Drive, go one block and turn right again onto Cherokee Way.
- The Oasis entrance is half a block down on your left.

## From Interstate 10

- Take the Palm Drive/Gene Autry Trail/Desert Hot Springs exit.
- Head south about 6 miles on Gene Autry Trail.
- At East Palm Canyon Drive turn right (west), continue for one block and turn right onto Cherokee Way.
- The Oasis entrance is a half block down on your left.

